

# i<sup>3</sup> Conference programme

Monday 22 June

11.00 – 13.00 Registration with coffee/tea

12.30 – 13.30 Light buffet lunch

13.45 – 14.15 Room 225

Opening and Welcome

Welcome to the i<sup>3</sup> Conference and The Robert Gordon University

– Professor Dorothy Williams

14.15 – 15.15 Room 225

Keynote 1 Dr Chun Wei Choo

Knowing and learning in organizations: Information and the enactment of meaning, knowledge and decisions

15.15 – 15.45 Refreshments

15.45 – 17.15 Parallel Sessions 1

Session A: Information interactions in online environments

Chaired by Dr Laura Muir

Room 119

Dr Hazel Hall and Dr Gunilla Widén-Wulff

Shared relationships, spaces and online information behaviours: a social exchange and capital perspective

Dr Lynn Silipigni Connaway and Dr Marie L. Radford

Convenience, Connections, Correctness, and Choice: Critical Components of Virtual Reference Service Quality

Session B: Information interactions in education

Chaired by James Herring

Room 218

Eeva Kurttila-Matero

Teachers' Conceptions of Teaching and Learning in the Context of a School Library Project. A Follow-up Study in the City of Oulu, Finland

Professor Eero Sormunsen and Heidi Hongisto  
Students requests for help and the teacher's strategies of support in a secondary school classroom working on a research assignment

Session C: Information interactions in organisations

Chaired by Simon Burnett

Room 423

Dr Zita Correia, Catarina Egreja and Rosália Cera

Information culture and information use in an Engineering R&D organization

Dr James Currall and Professor Michael Moss

They didn't really understand - organisations, evidence and the management of information.

17.25 Coach departs for Civic Reception

(Please make your way to the coach after the parallel sessions end. The coach will be waiting outside the Faculty of Health and Social Care at the Scott Cassie Circle.)

18.00 Civic Reception at The Town House

Tuesday 23 June

09.15 – 10.00 Parallel Sessions 2 (Short papers)

Session A: Information behaviours

Chaired by Kate Friday

Room 218

Juliet Harland and Dr Peter Bath

Making sense of dementia: investigating the information behaviour of people with dementia at diagnosis

Abigail McBirnie

Using the analogy of jazz improvisation to address methodological concerns in the study of serendipity

Session B: Information interactions

Chaired by Richmond Davies

Room 423

Dr Grant Campbell

Towards an Eschatology of Information Seeking in Palliative Care

10.00 – 10.30 Refreshments

10.30 – 11.30 Room 225

Keynote 2 Dave Snowden

Complexity, coherence, constraint, cognition & context

11.30 – 13.00 Parallel Sessions 3

Session A: Information interactions in society

Chaired by Sharon Markless

Room 119

Reijja Perttilä and Dr Stefan Ek

Information behaviour and coping functions of long-term unemployed people in Finland

Audrey Marshall and Professor Flis Henwood

Weighing in to the literacy debate: findings from a research study on the role of ICTs for weight management

Session B: Information interactions in education

Chaired by Debbi Boden

Room 218

James Herring

Students, question formulation and the issues of transfer

Dr Mohd Sharif Mohd Saad

Information Seeking Behaviour of Computer Science and Information Technology Undergraduates

Session C: Information interactions in online environments (Round Table)

Room 423

Dr Hesham Azmi

Information Seeking Behaviour of Avatars in Second Life

13.00 – 14.00 Lunch

14.00 – 15.30 Parallel Sessions 4

Session A: Information interactions in organisations

Chaired by Professor Dorothy Williams

Room 119

Jeremy Depauw

Dealing with Web 2.0 genre: How do competitive intelligence professionals assess online sources credibility?

Richmond Davies

The Information Behaviour of an Information Provider: A Sequential Mixed Methods Study

Session B: Information interactions in society

Chaired by Dr Grant Campbell

Room 218

Dr Albert Boekhorst and Dr Woody Horton Jr.

The UNESCO TTT Workshops

Session C: Information literacy boundaries (Round Table)

Room 423

Debbi Boden and Ruth Stubbings

## The blurring of literacy boundaries: Putting the jigsaw together

15.30 – 16.00 Refreshments

16.00 – 17.00 Plenary 1

Chaired by David Streatfield

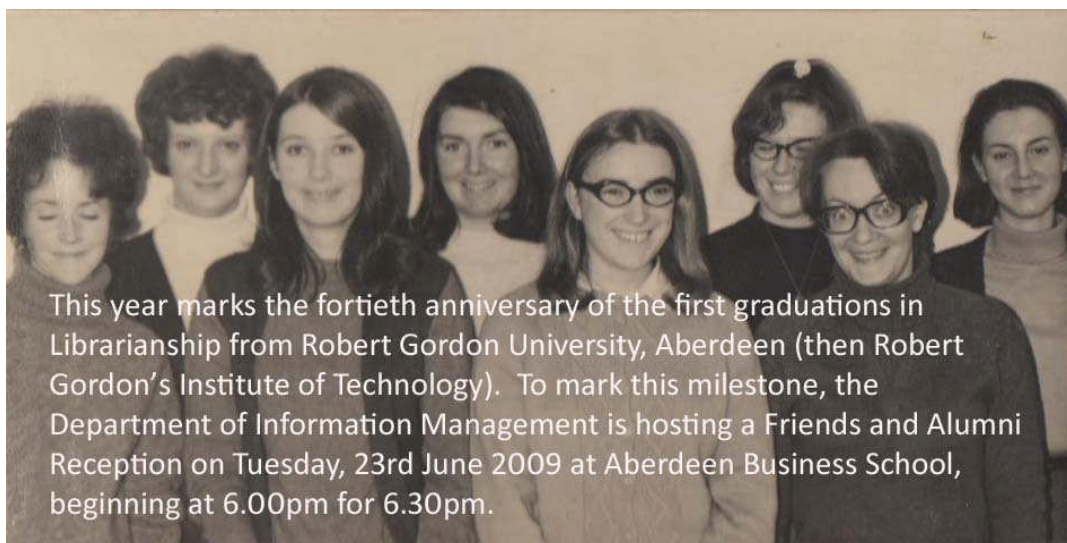
Room 423

Reports from chairs of parallel sessions 1 – 4

17.00 – 18.00 Grampian Information Fair

GI is a partnership of library, archive, records management, information and advice services based throughout the North of Scotland and beyond. The annual Members' Fair is an opportunity for information professionals working in public libraries, archives, educational establishments, research institutes, voluntary bodies, and commercial organisations to come together to learn about each others' services.

18.00 – 21.30 "40<sup>th</sup> anniversary of Library and Information Management at Robert Gordon University": a celebratory evening with food, wine and the inauguration of new prizes.



Wednesday 24 June

09.15 – 10.45 Parallel Session 5

Session A: Information interactions: New perspectives

Chaired by Dr Kendra Albright

Room 119

Dr Michael Olsson

All the World's a Stage – Theatre Professionals Make Sense of Shakespeare

Dr Jarkko Kari

Impact of spiritual information: an analysis of messages reportedly transmitted by extraphysical means

Session B: Information interactions in education

Chaired by Dr Ross Todd

Room 218

Dr Laura Muir

Like an open book? A student-centred view of e-books and a new model for delivery

Dr Ahmad Khudair

King Saud University Female Students' use and perspective of Online Communication

Session C: Information interactions in online environments

Chaired by Graeme Baxter

Room 423

Dr Lisa Soon, Dr Maryam Sarrafzadeh and Dr Kirsty Williamson (Presented by James Herring)

Reusing Knowledge in Online Forums

Malcolm Clark, Professor Patrik O'Brian Holt and Dr Ian Ruthven

How do People Interact with Structured E-mails in Terms of Genre and Perception?

10.45 – 11.00 Refreshments

11.00 – 12.00 Room 225

Keynote 3 Dr Louise Limberg

Information Literacies beyond rhetoric: developing research and practice at the intersection between information seeking and learning

12.00 – 13.30 Parallel Sessions 6

Session A: Information interactions: New perspectives

Chaired by Dr Peter Reid

Room 119

Sharon Markless and David Streatfield

Research is not enough: impact evaluation as political process

Sheila Webber

Exploring information behaviour in Second Life

Session B: Information interactions in society

Chaired by Elizabeth Tait

Room 218

Graeme Baxter

The Best Laid Schemes: the Provision and Accessibility of Government Consultation Information in the UK

Professor Paul Sturges and Dr Almuth Gastinger

Article Nineteen and Information Literacy

Session C: Information interactions in education

Chaired by Dr Louise Limberg

Room 423

Sarah Kennedy and Allison Davis

'Formal learning in an informal setting: investigating the student learning journey'

Dr Heidi Julien and Dr Lisa M. Given

Optimizing Students' Information Interactions through Mediation Experiences

13.30 – 14.30 Lunch

Free afternoon – rooms will be available for networking meetings; optional tours to local sites (please note the deadline for booking is 8<sup>th</sup> June 2009)

19.00 Conference dinner – Norwood Hall Hotel

Thursday 25 June

09.15 – 10.15 Room 225

Keynote 4 Dr Kendra Albright

Multidisciplinarity in Information Behaviour: Expanding Boundaries or Fragmentation of the Field?

10.15 – 10.45 Refreshments

10.45 – 12.15 Parallel Sessions 7

Session A: Information interactions in education

Chaired by Dr Peter Reid

Room 218

David Streatfield

Information Literacy Training for Postgrad and Postdoc Researchers: a National Survey and its International Implications

Christina Brage and Jenny Betmark

Making a difference? Assessment of Information Literacy Education at Linköping University Library.

Session B: Information interactions in health

Chaired by Dor Wilson

Room 423

Dr Kristina Eriksson-Backa

Elderly people, health information, and libraries: a small-scale study on seniors in a language minority

Dr Roma Harris

Communities of practice? A relational perspective on HIV/AIDS information exchange networks in rural Canada

12.30 – 13.30 Plenary 2

Chaired by David Streatfield

Room 423

Report from chairs of parallel sessions 5 – 7

Plenary question/answer and discussion

Close of conference

13.30 – 14.30 Lunch and depart